Post event Report

Global Mice Congress & Awards 2020

12th - 13th February 2020 | Taj Lands End Mumbai



MICE (MEETING INCENTIVE CONVENTION EXHIBITIONS)

MEETING

In meetings, people come together at a common place to confer or carry out a particular activity either on an ad-hoc basis or according to a set pattern. The activities of the Meetings Industry (MICE) are an increasingly significant element in the future growth of the global economy. It is an essential part of the transfer of knowledge and professional practices from work cultures all over the world, to building a better understanding and relations amongst different regions and cultures. Specifically, the Meetings Industry is a key component of the knowledge economy, acting as a vehicle for business, professional and academic communities to achieve the interactions required to affect the knowledge transfer, collaboration and information dissemination that is the primary purpose of these events.



An incentive is a stimulus or a supplemental reward that serves as a motivational device for a desired action or behaviour or as a reward for a task carried out by the recipient of the reward. In simple words, an incentive is defined as something that encourages someone to do something or work harder. It can be called business-related travel that is designed to provide motivation or incentives to help businessmen, investors, and traders become more successful. Incentive tourism is usually undertaken as a type of employee reward by a company or institution for targets met or exceeded, or a job well done. In simple words, the "I" from MICE comes into play when you want to reward your star employees or loyal customers and providers.





CONVENTION

A conference is a meeting of people who come together to "confer" about a particular shared topic. It can also be called a convention or a symposium which is a meeting of a, typically large, group of individuals and/or companies in a certain field. EXHIBITIONS An EXHIBITION, in the most general sense, is an organized presentation and display of a selection of items. In practice, exhibitions usually occur within museums, galleries and exhibition halls, and World's fairs. Exhibitions can include many things such as art in both major museums and smaller galleries, interpretive exhibitions, natural history museums and history museums, and also varieties such as more commercially focused exhibitions and trade fairs. The word "Exhibition" is usually, but not always, the word used for a collection of items made available to an audience. The term "exhibit" generally refers to a single item being shown within an exhibition.

EXHIBITIONS

An EXHIBITION, in the most general sense, is an organized presentation and display of a selection of items. In practice, exhibitions usually occur within museums, galleries and exhibition halls, and World's fairs. Exhibitions can include many things such as art in both major museums and smaller galleries, interpretive exhibitions, natural history museums and history museums, and also varieties such as more commercially focused exhibitions and trade fairs. The word "Exhibition" is usually, but not always, the word used for a collection of items made available to an audience. The term "exhibit" generally refers to a single item being shown within an exhibition.





LUXURY TRAVEL

The definition of LUXURY TRAVEL is to undertake a new experience and immerse oneself in a new destination whilst indulging in the very best levels of personal and attentive service, lavish and sumptuous accommodation, exquisite and unrivalled levels of gastronomy and informative and educational guides. It is travel without stress, pressure of time or daily routine, where your every need is pre-empted and your every expectation is met and exceeded



Chairman **Anup Nair Managing Director Inspiration India**



Upaul Majumdar General Manager Soaltee Crowne Plaza Kathmandu

Upaul Majumdar is currently the General Manager at Soaltee Crowne Plaza Kathmandu, Nepal, the LSG Flight Services Unit, Kathmandu and working for the Intercontinental Hotel Group. He took charge of the hotel operations in July 2015, right after the massive earthquake in Nepal and during his tenure of over three years, he was able to turn around this 50 year old hotel and make it the highest turnover and most profitable hotel company in Nepal. The Company Soaltee Hotels Ltd., is a public limited company and currently the shares trade at a 2500% of its face value on the Nepal Stock Exchange.



Rajiv Varma **Managing Director Royal Indian Trains**

An Alumni from Oberoi School of Hotel Management, Mr. Rajiv Varma has had a varied experience in the Travel Trade of over three decades including working in Luxury 5 Star Hotels, being pioneer of Up-Market domestic tourism in India & now promoting Indian Luxury Trains Across the Globe

He is the Founder General Secretary of ADTOI (Association of Domestic Tourism of India) & Was honored in 2009 ADTOI Annual Convention for his Outstanding Contribution towards growth of Domestic Tourism in the Country.

At present, he is the Managing Director of Royal Indian Trains.

Anirudh is an accomplished theatre professional.



Anita Mendiratta
Founder and President
Anita Mendiratta & Associates



Yusno Yunos CEO & Founder Evenesis - Y Us Sdn Bhd



Amit Taneja
Chief Business Officer – International Markets
Cleartrip

A committed Tourism & Development practitioner, Anita is the Founder and President of ANITA MENDIRATTA & Associates (first launched as CACHET CONSULTING), a highly respected and trusted international consulting firm based in London, UK.

With over two decades of global professional working and living experience, Anita's global hands-on, cross-cultural, cross-industry experience in both public and private sectors has created an innate ability to feel the 'heartbeat' of societies – the economic, social, political, cultural and environmental dynamics impacting and inspiring nations facing change, including confronting challenge. Importantly, with proven agility and acumen in mobilising impact across diplomatic, governmental and business spheres, her exceptional skills in assisting clients in defining and mobilising critical principles and practices vital to individual and collective impact has earned her the trust needed to work directly with leadership teams to unlock higher levels of performance.

www.anitamendiratta.com

Yusno founded his company with an audacious vision to create a comprehensive event ecosystem that involves event planners, participants and suppliers. The enablers are Evenesis (www.evenesis.com), a complete cloud-based end-to-end event management system and Venueville (www.venue-ville.com), the ideal venue deal maker.

The company, Y Us won the Technology Benchmark, SME & Entrepreneurship Business Award in 2018 and was listed as Malaysia's Top 10 Most Innovative ICT Companies in 2014. Its innovative product, Evenesis was listed as the Top 20 Most User-Friendly Event Management Software by Capterra in 2018 and was recognized as the Top 30 Most Promising Software Brands by Cloudswave in Web Summit 2015 in Dublin.

Evenesis has won multiple awards such as Winner of Malaysia INTEL APEC Start-Up Challenge 2013, two times winner of the MSC Malaysia APICTA Awards in 2013 & 2011, and nominated to be on the list of Asia's Top 50 Apps.

performance across all products, channels and international markets at Cleartrip. He sets the direction and strategy for Cleartrip's Air, Accommodation and Activities business for Cleartrip's growing international presence.

Prior to Cleartrip, Mr. Taneja was the Founder and Managing Director of Desiya; India's first online hotel consolidator. Previously, he has also worked with Expedia in their Europe lodging business. He has over 17 years of experience in online travel.

Amit Taneja is responsible for anchoring business



Rajan SehgalPresident **India Golf Tourism Association**



Barry Clemens
Chief Executive officer
Hospitality EQ



Sooraj Dhawan
Director
Falcon Exhibitions Pvt. Ltd

Rajan Sehgal, Co-Founder, Passionals is one of the most distinguished faces of the Indian travel and hospitality sector. With over 35 years of experience in the travel and hospitality business, Rajan is known for building a strong communication network for smooth functioning and achievement of goals for the growth of the industry. He did his graduation in Tourism from College of Vocational Studies, Delhi University.

He has worked with Lufthansa German Airlines' GSA for 10 years from the year 1978–1988. As a part of the advance travel and ticketing training, Rajan was sent to Germany where he stood first among the other participants from 15 countries. He has also worked with International Travel House (ITC's travel division) for 7 years from 1989–1996 as the Business Development Head. During his tenure with ITC, he was also part of various management workshops.

In the year 1996, he started his own travel company—Arrivals Air Services Pvt Ltd which has made a name for itself in the list of top service providers of India.

Mr Clemens is a European trained, global Hospitality, Tourism & Travel professional. He has won several prestigious awards for his achievements in the industry over the years and is a regular speaker on the global conference circuit. Barry is especially known for strategic plans on business development and operations and is an export on technology and digitalisation of the industry.

A PGDM from Indian Institute of Management, Calcutta, Sooraj Dhawan is attributed with inception and sustainable success of several landmark Trade Shows in India including: International Engineering Sourcing Show (since 2012), InfoComm India (since 2012), IPHEX India (since 2013), Cap India (since 2016), Source India (since 2016) and Logix India (since 2019).

A visionary business strategist, Sooraj specialises in International Trade development and feels that trade shows are the best way forward to develop business expansion.

A big advocate of Make in India – Export from India, he is an acknowledged specialist in organising International Buyer-Seller meets in India in areas including Engineering, Power & Electricals, Automobile components, Rubber, Plastics & Chemicals, Pharmaceuticals, Textiles and Information Technology.

Sooraj is an Executive Committee Member of Indian Exhibition Industry Association (IEIA)



Rupa Naik
Senior Director
World Trade Center Mumbai



Ashwani Kumar Goela
General Manager
Radisson Blu Plaza Delhi
Airport



Dr. Sarena Maistry
Medical Doctor
Department of Health

Rajan Sehgal, Co-Founder, Passionals is one of the most distinguished faces of the Indian travel and hospitality sector. With over 35 years of experience in the travel and hospitality business, Rajan is known for building a strong communication network for smooth functioning and achievement of goals for the growth of the industry. He did his graduation in Tourism from College of Vocational Studies, Delhi University.

He has worked with Lufthansa German Airlines' GSA for 10 years from the year 1978–1988. As a part of the advance travel and ticketing training, Rajan was sent to Germany where he stood first among the other participants from 15 countries. He has also worked with International Travel House (ITC's travel division) for 7 years from 1989–1996 as the Business Development Head. During his tenure with ITC, he was also part of various management workshops.

In the year 1996, he started his own travel company—Arrivals Air Services Pvt Ltd which has made a name for itself in the list of top service providers of India.

Mr. Goela brings with him 19 years of experience in hospitality. After graduating from New Port University California in hospitality in 1999, he did Diploma in hotel Management and started his career instantaneously with Hotel Intercontinental, New Delhi. He then, kept moving on and with great expertise and several stint across in various hotel companies like RHG, The imperial and the last stint was with IHG, where he was heading Crowne Plaza Jaipur as Cluster General Manager, handling three properties.

In his recent short tenure at Radisson Blu Plaza Delhi Airport he is quite instrumental in setting high standards in leading significant initiatives in hotel and achieving guest satisfaction and profitability for his unit. The hotel recently won the award for "The Luxury Airport Hotel" in prestigious World Luxury Hotel Awards, for second consecutive year

Dr. Maistry is a European graduated medical doctor with a background in aesthetic medicine and ENT surgery. She has been practicing in her home country, South Africa, for the past decade and has travelled extensively with an interest in international medical tourism.



Nupur Tewari
Founder
Heal Tokyo and HealIndya
Movement



Neha Arora Founder Planet Abled



Archana Singh
Founder
Travel See Write

Nupur Tewai is currently living in Tokyo, Japan for last 16 years, and has evolved to become a multifaceted personality and finds her roots in India where she plans to set up healing center across the country. She is currently involved in her flagship philanthropy project—'Heal Tokyo' which is helping kids across urban slums in India.

Born in the eastern state West Bengal, she graduated in Tourism and Travel Management with top grades from the prestigious University of Calcutta. Nupur owns the honor of working with international agencies across India and Japan. Over the past many years, the internationallyacclaimed Nupur has established her identity as a well-known yoga specialist & trainer as well as a motivational speaker.

Mr. Goela brings with him 19 years of experience in hospitality. After graduating from New Port University California in hospitality in 1999, he did Diploma in hotel Management and started his career instantaneously with Hotel Intercontinental, New Delhi. He then, kept moving on and with great expertise and several stint across in various hotel companies like RHG, The imperial and the last stint was with IHG, where he was heading Crowne Plaza Jaipur as Cluster General Manager, handling three properties.

In his recent short tenure at Radisson Blu Plaza Delhi Airport he is quite instrumental in setting high standards in leading significant initiatives in hotel and achieving guest satisfaction and profitability for his unit. The hotel recently won the award for "The Luxury Airport Hotel" in prestigious World Luxury Hotel Awards, for second consecutive year

With over 15 years of MarCom experience under her belt, Archana works as a brand consultant, photographer, public speaker, and influencer. She is the most awarded travel blogger of 2018-19 in India and is committed to working on issues like women's empowerment, responsible tourism, and social inclusion of the underprivileged in emerging markets like Asia, Africa, Central and Eastern Europe. Being a top travel influencer, she regularly speaks at global conferences like TEDx, WTM ATM, ATWS2019, WITS-Riga, HTM, PATA, TBC-ASIA, ATWS, TBEX, and Photo Tourism Conference & Awards, among others. She documents her experiences on travelseewrite.com along with freelance writing to news outlets in Asia, Europe and the US. She has used her writing and influencer skills to create project awareness for tourism boards, destinations, travel companies, NGOs, and brand partners around the world









Empowering Talent In Emerging Markets

Unlike traditional outsourcing, we want to provide extraordinary values to our customers by investing our profits into the design talent in Indonesia.

Whether it's by educating our employees with our in house academy or by simply providing an incredible work environment with in-house gym, full health care, nutritional food and frequent social activities, we're fully committed to empowering talents in emerging markets.

We're leaders In redefining the traditional approach of outsourcing.



Conference Day -1







Conference Day -1







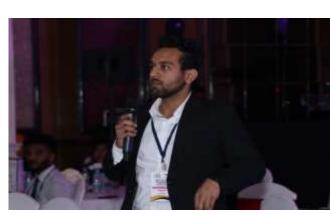




















Conference Day -1























































The Global MICE & Luxury Travel Congress and Awards 2020



Ms. Neliswa Nkani Hub Head for Middle East, India and Southeast Asia South African Tourism



Mr. Sunil Tuli Group CEO King Power Group ((Hong Kong)









Ms. Martina Oslancova - Director of Event Sales - Hyatt Regency Dubai



Ms. Sophia Tamang - Head of Business Strategy - AFC Holidays



Ms. Dheeshana Ameresekere Managing Director – The Theva Residency Boutique Hotel, Sri Lanka













Mr. Ketan (Sinh) SS Gohel - Co-Founder **Brewbot Eatery & Pub Brewery**



Mr. Nishant Kumar - Director Of Sales Radisson Blu Hotel, New Delhi Dwarka



Mr. Nikhil Vahi Senior Vice President D S Group Hospitality Pvt Ltd



Mr. Abhay Goel - General Manager Bloom Hotels, Goa



Mr. Sandeep Kalra - Executive Chef **Hotel Trident**



Mr. Saurabh Khurana - EAM - Sales and Marketing THE LODHI, NEW DELHI



Mr. Rohit Pachori - General Manager Fortune Landmark, Ahmedabad



Mr. Sunil Gadihoke - Executive Chef ITC Grand Goa Resort & Spa



Mr. Rubin Cherian - General Manager Novotel Hyderabad Airport



Mr. Mohammad ali - Area Director of Sales Accor Hotels



Mr. Palak Shah - Regional Director Sales - SWA Intercontinental Hotels Group.



Mr. Dinesh Dahiya - Director of Sales & Marketing The Fern Hotels & Resorts



Mr. Gurbaxish Singh Kohli - Joint Managing Director Pritam Group of Hotels



Mr. Pankaj Kumar - CEO Hotel Corporation of India



Ms. Deepali Bhatia Market Director – North & East India arriott Hotels India Pvt. Ltd



Ms. Neha Chhabra - Director of Operations
JW Marriott Mumbai Sahar



Ms. Sarita Patwal - Director of Sales Sofitel, Mumbai-BKC



Mr. Nitin Sambhi- Managing Director Terra Ignota Tours



Mr. Ravi Gosain - Managing Director Erco Travels Pvt. Ltd.



Ms. Gauri Manikandan Senior Manager, Corporate Marketing and Sales India Tourism Development Corporation Ltd



Mr. Sandip Kotak (Vice President – MICE & Corporate Travel). S Factor



Ms. Anitha Niranjan - Managing Director CIMGlobal India Pvt Ltd.



Mr. Sahil Arora Executive Chef Shangri-La's-Eros Hotel, New Delhi



Mr. Manoj Singh -Country Head Norwegian Cruise Line Holdings



Mr. Ekansh Saxena - Director Touch Down India



Ms.Purvi Modgil - Managing Director F5 Weddings



Mr. Amrreeta Khurana - Founder — Royal Elephants



Mrs. Manjul Gupta - Founder & Director Bodycraft Salon



Ms. Manisha Pradhan - Proprietor Warm Wishes



Mr. Ali asgar Ankleshwaria Heading Administration and Facilities Adani Wilmar Limited



Mr. Shafee Ahmed - General manager E hotel



Mr. Shiv Prakash - Co-Founder / Photographer Phometo





Mr. Aval Sethi - Head Of Procurement Embassy Group



Mr. Siddalinga Swamy - Head of Administration Swiggy



IndiCure Health Tours Private Limited



Buraq Medical Tourism Pvt.Ltd





BEST BRAND IN MEDICAL TOURISM





HBG Medical Assistance





Marlin Medical Assistance



Online Mediconsult Pvt Ltd





MOST PROMISING TOUR OPERATOR

Leisure Travels

Ready Set Trip Pvt. Ltd.

Le Le Magnifique Travel Fly High India Holidays

Andaman Experts





















MOST PROMISING TOUR OPERATOR

The Dimaz Group



Travelsmith

TRAVELO'FIESTA

Shrine Voyagges

ereisen ag





















THE MOST RELIABLE EVENT MANAGEMENT SOLUTIONS PROVIDER IN SRI LANKA



MOST RELIABLE EXHIBITION DESIGN SOLUTIONS PROVIDER



MOST RELIABLE EVENT MANAGEMENT SOLUTIONS PROVIDER



MOST RELIABLE EVENT MANAGEMENT SOLUTIONS PROVIDER





Cool Tempo (Pvt) Ltd, Sri Lanka



JMD Design Desk Pvt Ltd



Dreamzkrraft



E365 Entertainment Everyday







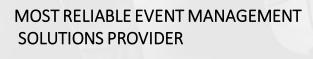
MOST RELIABLE EVENT MANAGEMENT SOLUTIONS PROVIDER





Inextis Event Pvt Ltd











MOST RELIABLE EVENT MANAGEMENT SOLUTIONS PROVIDER





Future Wiz Advertising Pvt Ltd



MOST RELIABLE EVENT MANAGEMENT SOLUTIONS PROVIDER





Eventures





Golden Hotels & Resorts

MOST PREFERRED HOTEL BY TOURIST & TRAVELLERS



Hotel Flora

BEST BANQUET SPACES AS ENDORSED BY CONGRESS AND AWARDS





Regency Lagoon Resort

MOST PREFERRED HOTEL BY TOURIST & TF



Regency Lagoon Resort

BEST HOTEL / RESORT AS ENDORSED BY GLOBAL WILL CONGRESS AND AWARDS



Infinity Resorts

MOST PREFERRED RESORTS BY TOURIST 8







BEST HOTEL AS ENDORSED BY GLOBAL MICE CONGRESS AND AWARDS

Aureole Hotel



Best Marriage Lawns

The Acres Club





Shagun Party Lawn





BEST RESORT AS ENDORSED BY GLOBAL MICE CONGRESS AND AWARDS

Glyngarth Resorts, Ooty



BEST BANQUET SPACES

Golden Petal Banquets





MOST PREFERRED BEAUTY PRODUCTS IN LUXURY LIFESTYLE INDUSTRY

MITTEE





BEST IN CLASS DESTINATION MANAGEMENT COMPANY

Europa 'D' Tours Ltd



Best Destination Wedding and MICE Hotel in Nepal Soaltee Crowne Plaza Kathmandu





BEST WEDDING VENUE

Taj Lands End



MOST PREFERRED WEDDING PLANNER IN

Percept | ICE















& LUXURY TRAVEL

